

ESHAB SACHAN

Full-Stack Developer • B2B Business Development • AI-Augmented Builder

Mohali, Punjab, India • [Your Email Address] • [Your Phone Number] • github.com/Eshab01 • [Your LinkedIn URL]

SUMMARY

Full-stack developer and B2B business development professional who pairs hands-on software engineering (React, Node.js, Firebase, SQL) with real operational sales experience — cold outreach, client acquisition, and account management for an industrial printing and branding business. Currently building customer/product support expertise at Teleperformance after an internship at WNS Global Services. Builds AI-assisted workflows into every stage of development and business ops — coding, debugging, research, and content — to move faster without cutting corners. Comfortable owning a project end-to-end: from cold call to client to shipped code.

CORE SKILLS & KEYWORDS

Languages: JavaScript, TypeScript, Python, C++, SQL, HTML5, CSS3 (learning Kotlin)

Frontend: React.js, Vite, Tailwind CSS, shadcn/ui, Responsive Web Design

Backend & Database: Node.js, Express.js, REST APIs, Firebase, Firebase Firestore, MySQL, Database Normalization, ACID Transactions, Concurrency Control, B-Trees / B+ Trees, Hashing

Tools & Platforms: Git, GitHub, GitHub Desktop, Git Bash, VS Code, Visual Studio, npm, Vercel, Canva, Adobe Animate, Photoshop

AI & Automation: AI-Assisted Development & Debugging, Prompt Engineering, Workflow Automation, Local LLMs (Llama.cpp, Mistral, GGUF), AI-Driven Content & Resume Writing

Blockchain / Web3: Solana, web3.js, SPL Token Standard, Wallet Integration (Phantom, Solflare), Token Creation

Business & Sales: B2B Sales, Cold Calling, Client Outreach, Lead Generation, Appointment Setting, Business Development, Industrial Sales, Branding & Marketing Collateral, Account Management

EXPERIENCE

Teleperformance — [Your Role Title]

May 2026 – Present

Customer / Product Support

- Deliver customer and product support in a high-volume BPO environment, maintaining accuracy and service-quality standards from day one.
- Applying full-stack technical background to troubleshoot product issues quickly and communicate resolutions clearly to customers.
- Building on process and CRM skills gained at WNS to ramp up quickly in a new support environment.

WNS Global Services — Product Support Associate (Intern)

[Start Date] – Apr 2026

Selected via campus placement • Gurgaon, later transitioned to Mohali

- Selected through campus placement and onboarded as a Product Support Associate intern, relocating for the role before transitioning operations back to Mohali.
- Completed structured internship reporting and evaluation cycles throughout the placement, including formal internship and NOC documentation.
- Handled product support workflows in a fast-paced, process-driven support environment.

Vidyarthi Art Press — Co-Manager, Operations & Business Development

Ongoing

Printing, Branding & Advertising • Mohali, Punjab

- Co-manage a printing and advertising business covering visiting cards, brochures, banners, packaging, and corporate print collateral for local and industrial clients.
- Lead B2B growth efforts targeting manufacturing companies, factories, and purchase departments across Chandigarh, Mohali, Kharar, and the wider Punjab industrial belt.
- Own cold calling, purchase-manager outreach, and appointment setting to build and convert a pipeline of new industrial accounts.

SELECTED PROJECTS

Codeflix — Netflix-inspired portfolio site

Live • Vercel

- Built and deployed a Netflix-styled personal portfolio with an animated interface and responsive project showcase; live at netflix-portfolio-iota.vercel.app.

AnonyChat — Real-time anonymous chat app

- Built a real-time messaging app (React, Firebase, Socket.io) enabling anonymous, secure conversations with instant updates.

Care Connect — Healthcare web application

- Designed and built a healthcare-oriented web app, including the supporting project presentation deck.

Backpack Drive — Google-Drive-inspired file manager

- Built a drag-and-drop file management interface (React, Vite) modeled on Google Drive's UX.

Solana Token Creator — Web3 dApp

- Built a Solana dApp supporting wallet connection (Phantom, Solflare) and custom SPL token creation via web3.js.

Real-Time GPS Tracker

- Built a live location-tracking tool with dynamic coordinate updates and map integration.

EDUCATION

Bachelor of Computer Applications (BCA) — Chandigarh University (UIC)

[2023 – 2026]

College ID: 23BCA10443

- Coursework: Database Systems (Normalization, Transactions, ACID, Concurrency Control, Hashing, B-Trees/B+ Trees), Data Structures, Web Development.
- Active participant in hackathons and IEEE student membership programming.

CERTIFICATIONS & LEADERSHIP

- LinkedIn Learning — Design Thinking (certificate)
- IEEE Member — hackathon participation and technical events
- Captain, village cricket team — led the team across multiple tournaments, winning a gold medal
- Volunteer, Sadbhavna Diwas